

# HOW WE'RE PERFORMING



## Complaints

1st January to 31st March 2024

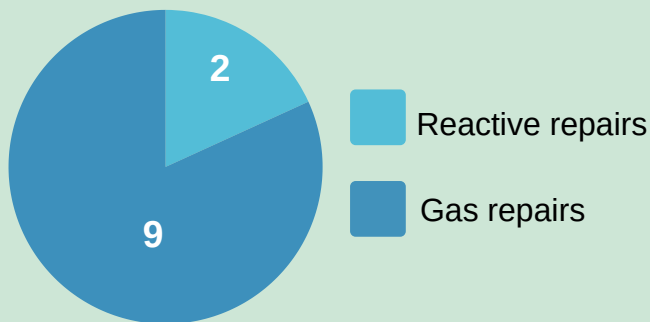
Leicestershire Rural  
Housing Association Ltd

### Total number of complaints

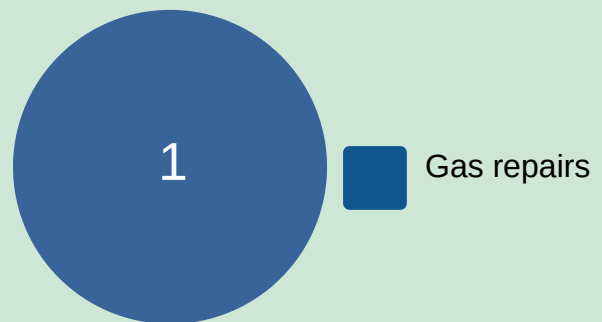


### Complaints by service area

#### Quick and informal resolutions:



#### Formal complaints:



### Formal complaints

